

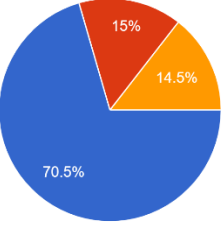
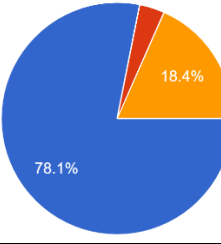
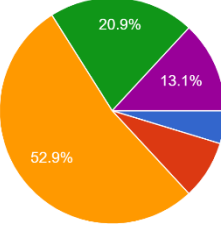
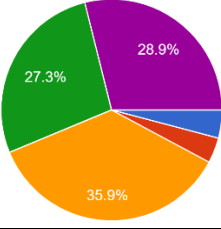
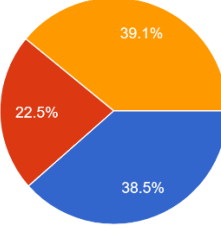
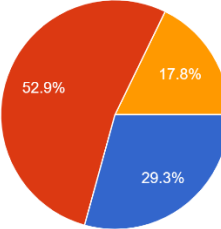
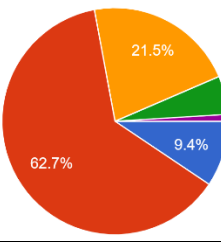
Report of Students Satisfaction Survey (SSS)

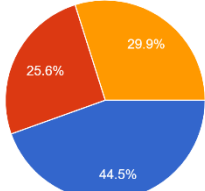
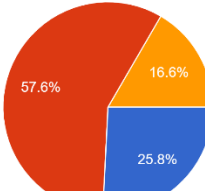
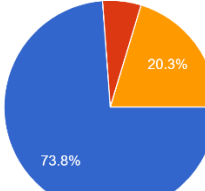
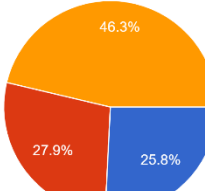
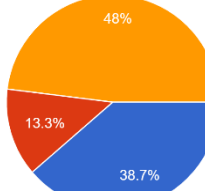
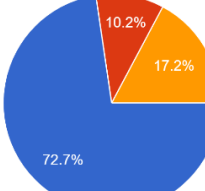
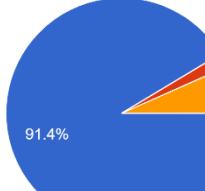
Period of Conduction 2020-21

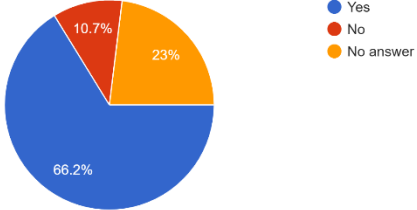
Students Satisfaction Survey (SSS) was conducted among the students of the college through online mode (Google form). The questionnaire has been framed based on multiple aspects of the college that can help the management to streamline services. The result of this survey is based on the response of 512 undergraduate students from 1st (264), 3rd (134) and 5th (114) semester, out of which 328 are from Science, 99 from Arts and 85 from Commerce stream.

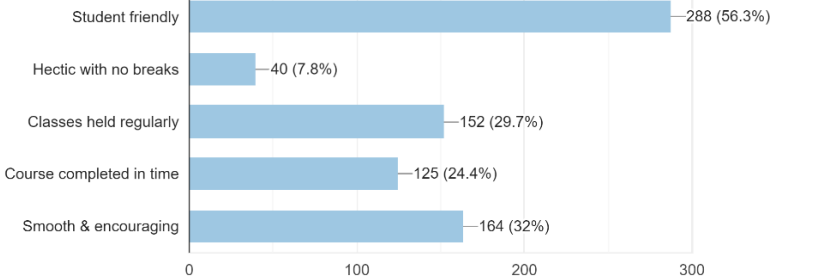
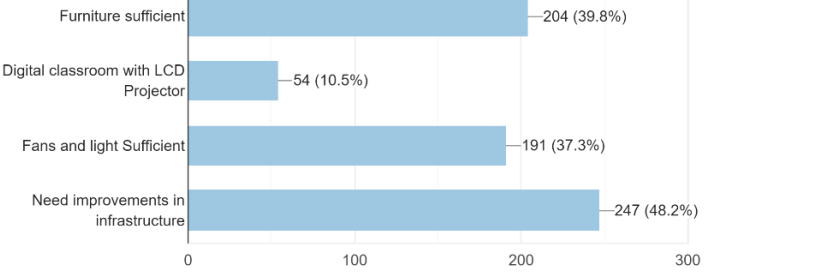
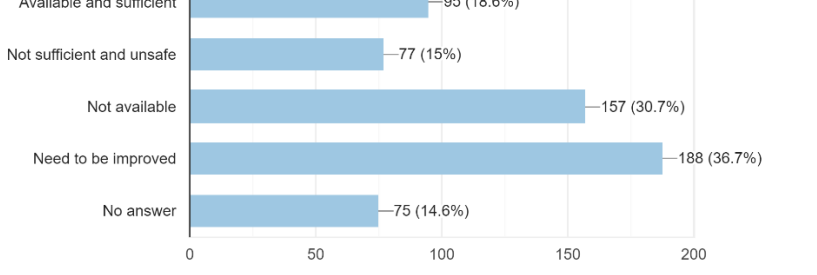
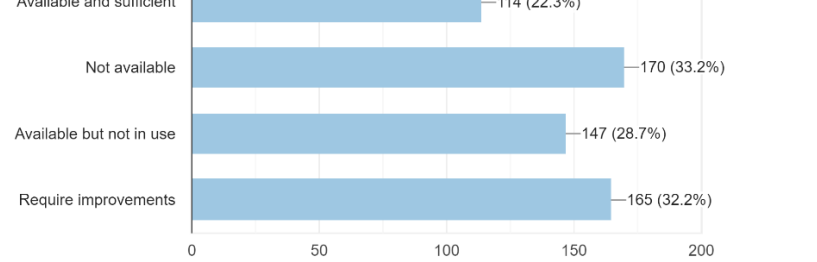
The responses given by the students for the questionnaire provided to the students are given below.

SN	QUESTIONNAIRE	RESPONSES
1	Do you think Counselling during Admission is essential for students in choosing right subject options?	<ul style="list-style-type: none"> ● Yes ● No ● No answer
2	Existing Online Admission Process:	<ul style="list-style-type: none"> ● Smooth and Easy ● Needs to be improved ● Not Student-friendly
3	Teaching Quality in your subjects	<ul style="list-style-type: none"> ● Excellent ● Very good ● Good ● Fair ● Poor
4	Quality of reading materials supplied by teacher	<ul style="list-style-type: none"> ● Excellent ● Very good ● Good ● Fair ● Poor
5	Whether interaction of student with non-teaching staff friendly?	<ul style="list-style-type: none"> ● Yes ● No ● No answer

6	Whether courses are covered properly in classes by the teachers of your subjects?	 <ul style="list-style-type: none"> ● Yes ● No ● No answer
7	Choice based credit system (CBCS) created a better learning opportunity.	 <ul style="list-style-type: none"> ● Yes ● No ● No answer
8	Girls'/ Boys' Common room facility.	 <ul style="list-style-type: none"> ● Excellent ● Very good ● Good ● Poor ● Very poor
9	Maintenance of Cleanliness & Hygiene in Washrooms.	 <ul style="list-style-type: none"> ● Excellent ● Very good ● Good ● Poor ● Very poor
10	Whether food items provided in Students' canteen are healthy and hygienic?	 <ul style="list-style-type: none"> ● Yes ● No ● No answer
11	Do you find any difficulty while doing official procedures in your College?	 <ul style="list-style-type: none"> ● Yes ● No ● No answer
12	Library facility in your College	 <ul style="list-style-type: none"> ● Excellent ● Good ● Fair ● Poor ● Very poor

13	Whether Books and Journals on your subjects are sufficient in your college library?	 <ul style="list-style-type: none"> ● Yes ● No ● No answer
14	Have you availed any scholarship/fee-waiver scheme in your college?	 <ul style="list-style-type: none"> ● Yes ● No ● No answer
15	Do you think presence of Career Guidance and Counselling Cell is extremely essential for students?	 <ul style="list-style-type: none"> ● Yes ● No ● No answer
16	Are you aware of the Grievance redressal cell of the college?	 <ul style="list-style-type: none"> ● Yes ● No ● No answer
17	Do the cell extends all sorts of help & co-operation to the students?	 <ul style="list-style-type: none"> ● Yes ● No ● No answer
18	Do you have knowledge that Ragging in all form is banned in Cachar College?	 <ul style="list-style-type: none"> ● Yes ● No ● No answer
19	Do you think Student feedback system is essential in improving overall quality of education system?	 <ul style="list-style-type: none"> ● Yes ● No ● No answer

20	Whether ‘Students’ Union’ is essential in fulfilling students’ demands/problems?	 <p> ● Yes ● No ● No answer </p>
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SN	QUESTIONNAIRE	RESPONSES										
21	Teaching learning environment in your college [Please put ‘tick’(√)mark against appropriate option(s)]	 <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr><td>Student friendly</td><td style="text-align: right;">288 (56.3%)</td></tr> <tr><td>Hectic with no breaks</td><td style="text-align: right;">40 (7.8%)</td></tr> <tr><td>Classes held regularly</td><td style="text-align: right;">152 (29.7%)</td></tr> <tr><td>Course completed in time</td><td style="text-align: right;">125 (24.4%)</td></tr> <tr><td>Smooth & encouraging</td><td style="text-align: right;">164 (32%)</td></tr> </table>	Student friendly	288 (56.3%)	Hectic with no breaks	40 (7.8%)	Classes held regularly	152 (29.7%)	Course completed in time	125 (24.4%)	Smooth & encouraging	164 (32%)
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22	Classroom Facility in your college: [Please put ‘tick’(√)mark against appropriate option(s)]	 <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr><td>Furniture sufficient</td><td style="text-align: right;">204 (39.8%)</td></tr> <tr><td>Digital classroom with LCD Projector</td><td style="text-align: right;">54 (10.5%)</td></tr> <tr><td>Fans and light Sufficient</td><td style="text-align: right;">191 (37.3%)</td></tr> <tr><td>Need improvements in infrastructure</td><td style="text-align: right;">247 (48.2%)</td></tr> </table>	Furniture sufficient	204 (39.8%)	Digital classroom with LCD Projector	54 (10.5%)	Fans and light Sufficient	191 (37.3%)	Need improvements in infrastructure	247 (48.2%)		
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23	Drinking Water Facility: [Please put ‘tick’(√)mark against appropriate option(s)]	 <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr><td>Available and sufficient</td><td style="text-align: right;">95 (18.6%)</td></tr> <tr><td>Not sufficient and unsafe</td><td style="text-align: right;">77 (15%)</td></tr> <tr><td>Not available</td><td style="text-align: right;">157 (30.7%)</td></tr> <tr><td>Need to be improved</td><td style="text-align: right;">188 (36.7%)</td></tr> <tr><td>No answer</td><td style="text-align: right;">75 (14.6%)</td></tr> </table>	Available and sufficient	95 (18.6%)	Not sufficient and unsafe	77 (15%)	Not available	157 (30.7%)	Need to be improved	188 (36.7%)	No answer	75 (14.6%)
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24	Indoor Outdoor Sports/Gym Facility: [Please put ‘tick’(√)mark against appropriate option(s)]	 <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 5px;"> <tr><td>Available and sufficient</td><td style="text-align: right;">114 (22.3%)</td></tr> <tr><td>Not available</td><td style="text-align: right;">170 (33.2%)</td></tr> <tr><td>Available but not in use</td><td style="text-align: right;">147 (28.7%)</td></tr> <tr><td>Require improvements</td><td style="text-align: right;">165 (32.2%)</td></tr> </table>	Available and sufficient	114 (22.3%)	Not available	170 (33.2%)	Available but not in use	147 (28.7%)	Require improvements	165 (32.2%)		
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Analysis of SSS report 2020-21

- About 58% students found the present online admission process of the college smooth and fine. Above 87% of them think that Counselling during Admission is essential for students in choosing right subject options.
- Above 88% students mentioned that the teaching quality and reading materials supplied by teachers are very good. About 70% students said that courses were covered properly in classes by the teachers of their respective subjects.
- Above 50% students mentioned that their interaction with non-teaching staff are friendly. They found no difficulty while doing official procedures in College.
- Teaching learning environment in the college is found to be student friendly by 58% students.
- About 48% students mentioned that the classroom infrastructures need to be improved.
- Above 78% students feel that choice based credit systems (CBCS) created a better learning opportunity for them.
- Majority of the students reported that the drinking water facility of the college needs to be improved.
- Most of the students mentioned that their common room facility is good but maintenance of Cleanliness & Hygiene in Washrooms is poor. The foods served in the canteen are not healthy and hygienic.
- 73% students mentioned that the library facility of our college is good. About 45% said that books and Journals on their subjects are sufficient in the college library. About Indoor Outdoor Sports/Gym Facility, 28% said that these are not in use while 32% opined that it requires improvements.
- About one fourth students have availed any scholarship/fee-waiver scheme in our college. Most of the students (73%) think that the presence of Career Guidance and Counselling Cell is extremely essential for students.
- When asked about Grievance redressal cell of the college, only 25% students said that they are aware of that. Most of the students have knowledge that Ragging in all form is banned in Cachar College. They know that ragging/atrocities with the fellow students in the campus is a punishable offence in pursuance to the Judgment of the Hon'ble Supreme Court of India.
- Above 90% students think that the Student feedback system is essential in improving overall quality of education system.
- About 66% students mentioned that 'Students' Union' is essential in fulfilling students' demands/problems.

Some of the suggestions made by students:

1	Student's Common room, washroom should be improved. Most importantly drinking water is not available in the campus so college authority must concern all this and make it available for the students.
2	Washrooms always keeps dirty, classes should be regular or in any case if there will be no class then college authority should have to give notice earlier and fast thank you.
3	We want to change our blackboard we have lots of difficulty in note down
4	Sports, Gym, Boys common room and water need improvement. Scholarship verification are done intime
5	Better lab infrastructure & sufficient chemicals, equipment are required
6	Need more collection of books in library and more specialised teachers in the department.
7	Our equipment in lab are outdated we need improvement for good purpose and the teaching system is up to the mark. Hope that our message reached so as to make change happen
8	Need digital class room and other things are well
9	Official works get delayed very often.
10	Canteen facility is not good. Water facility is also not available.