

ANALYSIS OF STUDENTS' SATISFACTION SURVEY (SSS)

ACADEMIC SESSION: 2021-2022

Students' Satisfaction Survey is an extensive survey conducted upon the students of the College in order to reach their opinion regarding various aspects of the college and its development. Total 518 students were surveyed using a questionnaire which was distributed online with the help of Google Forms. The questionnaire is divided into 2 important sections, one that contains general information about the students under this study. The second section consists of questions that are essential to analyze their views on different parameters related to our college.

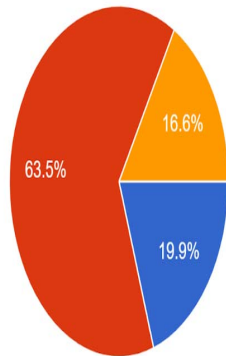
A detailed report from the data so received after necessary analysis has been presented below:

Section A- General Information

Students' composition/profile: The following table shows the distribution of 518 nos. students with the help of a cross tabulation:

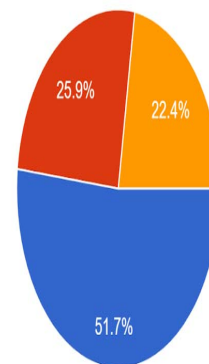
Semester	Year of Admission	Arts	Commerce	Science	Total
1 st Semester	2020	53	65	150	268
3 rd Semester	2019	25	12	97	134
5 th Semester	2018	25	9	82	116
Total		103	86	329	518

Stream:
518 responses



● Arts
● Science
● Commerce

Semester:
518 responses

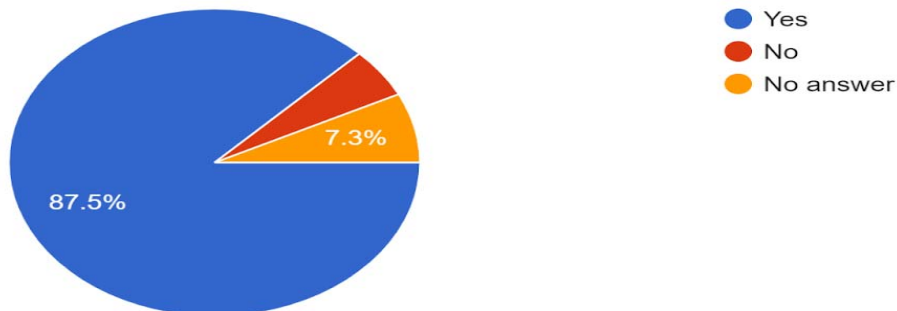


● Semester I
● Semester III
● Semester V

Section B: Satisfaction level of students on various aspects (parameters) of the college

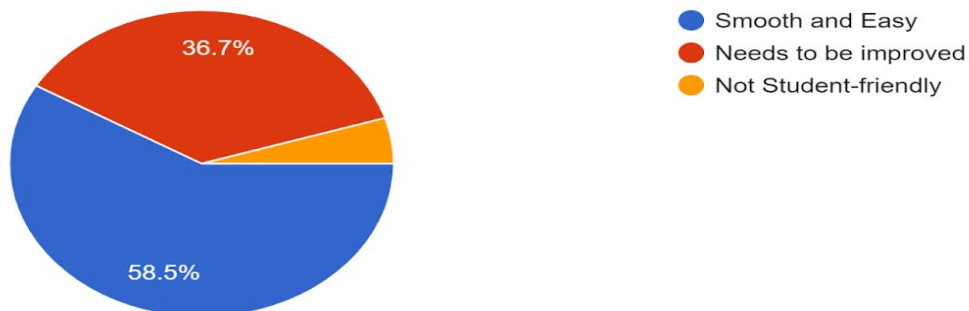
Parameter 01: Whether Counseling during Admission is essential for students in choosing right subject options.

Response: Out of 518 students, majority have admitted that counseling during admission is quintessential to choose subject options which accounted for 453 nos. students. However, 37 were such who neither agreed nor disagreed to the statement. Remaining 28 students denied the significance of counseling.



Parameter 02: Opinion about existing online admission process:

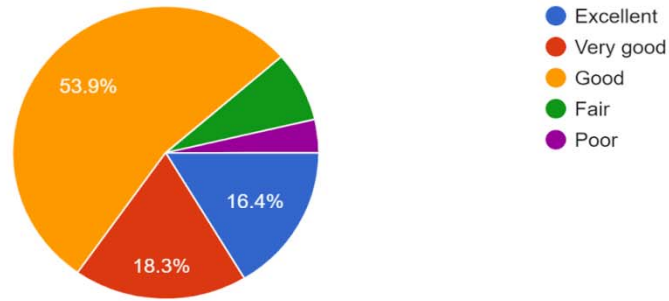
Response Analysis:



Out of 518 students, 303 students have reported that the present admission using online mode is much smooth and easy, which helps a lot in getting admission on time. 162 students out of these 303 were from 1st semester, 63 from 3rd semester and remaining 78 were from 5th semester. However, 36.7% i.e., 190 students said that there are some rooms for improvement in the admission procedure. 25 students reported that it is not students' friendly.

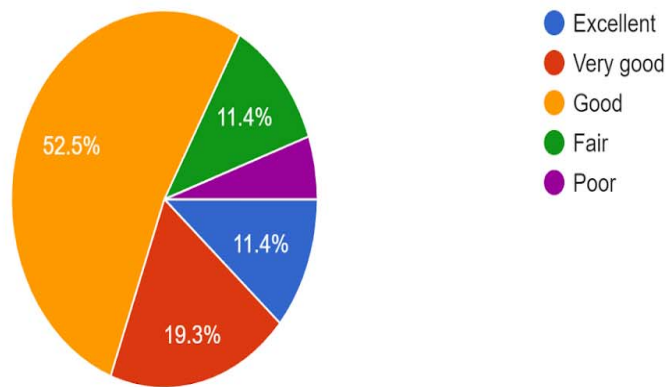
Parameter 03: Teaching Quality:

Response: Majority of students has replied that the teaching quality is excellent in their respective departments i.e., 279 numbers of students, whereas, 95 students said the quality of teaching is very good. However, 3.7% students said that it is poor.



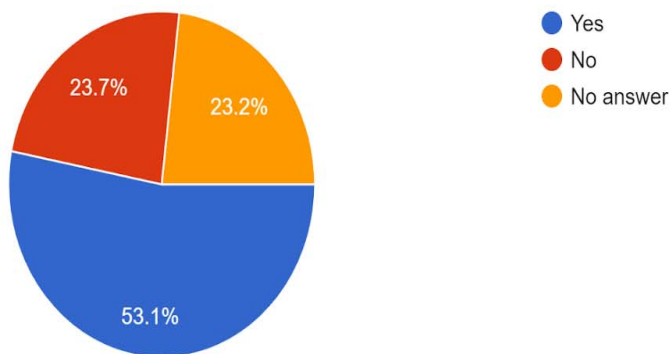
Parameter 04: Quality of reading materials supplied by the teachers of your department:

Response: 52.5% students have replied that very good qualities of resources are provided by the teachers as reading material to aid their preparation.

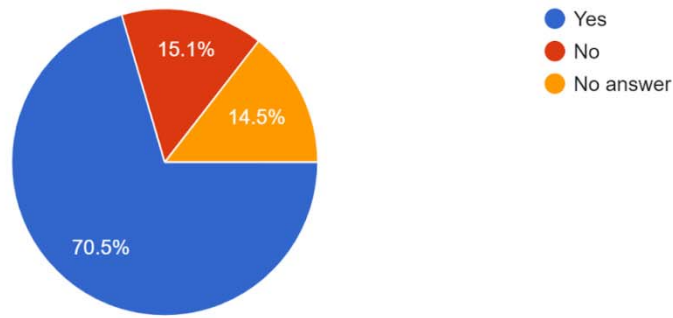


Parameter 05: Interaction of student with non-teaching staff friendly:

Response: Majority of the students i.e., 53.1% of 518 seems to be satisfied regarding their interaction with the non teaching staffs of the college.

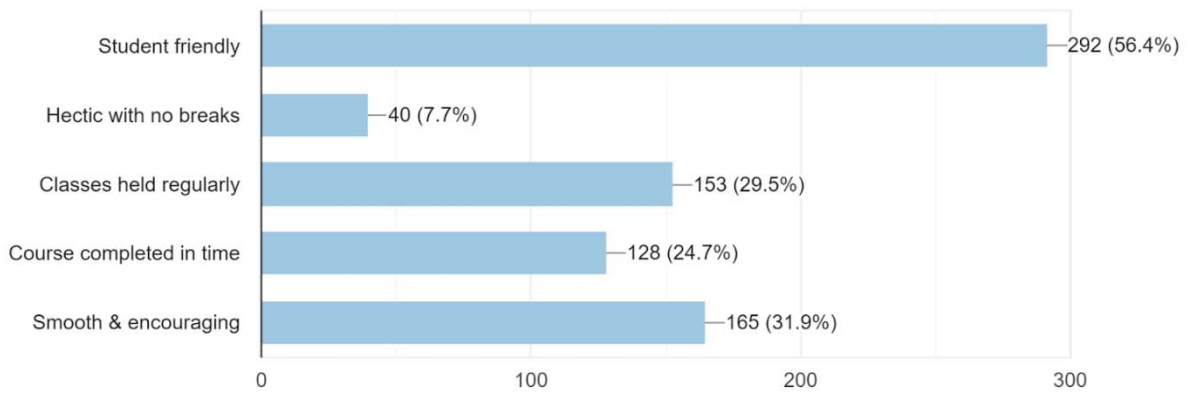


Parameter 06: Whether courses are covered properly in classes by the teachers of your subjects:



Response: 365 of the total students under the study agreed that the courses are properly covered by the teachers of the department.

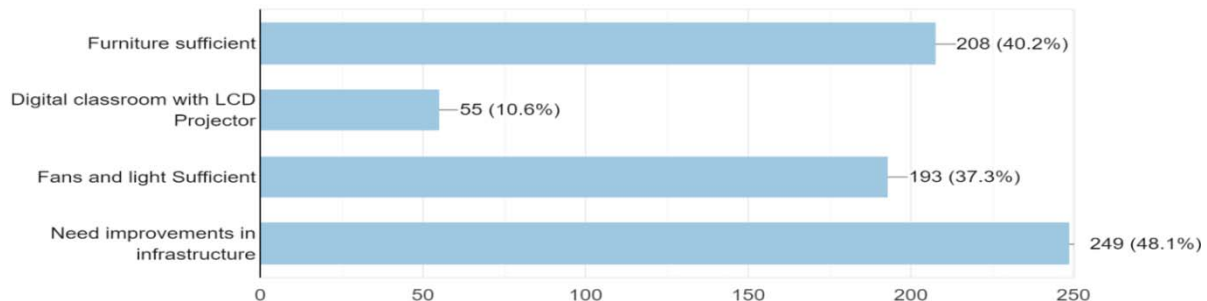
Parameter 07: Teaching learning environment in your college:



Response: Students were asked to show their opinion about the teaching-learning environment of the college on the basis of 5 options: Student friendly, Hectic with no breaks, Classes held regularly, Course completed in time, and Smooth & encouraging. Majority of students have supported that it is ‘students’ friendly’, followed by ‘smooth and encouraging’. Least says that it that the college follows a hectic schedule.

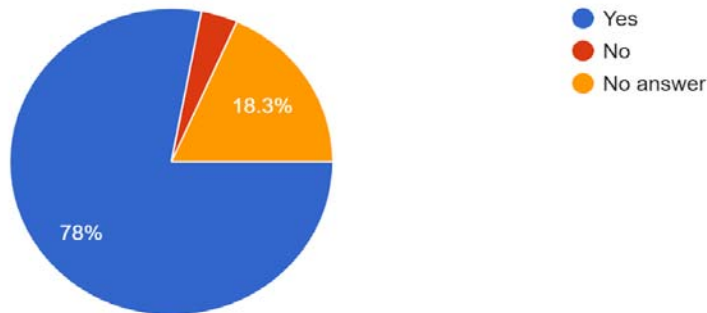
Parameter 08: Classroom Facility in your college:

Response:



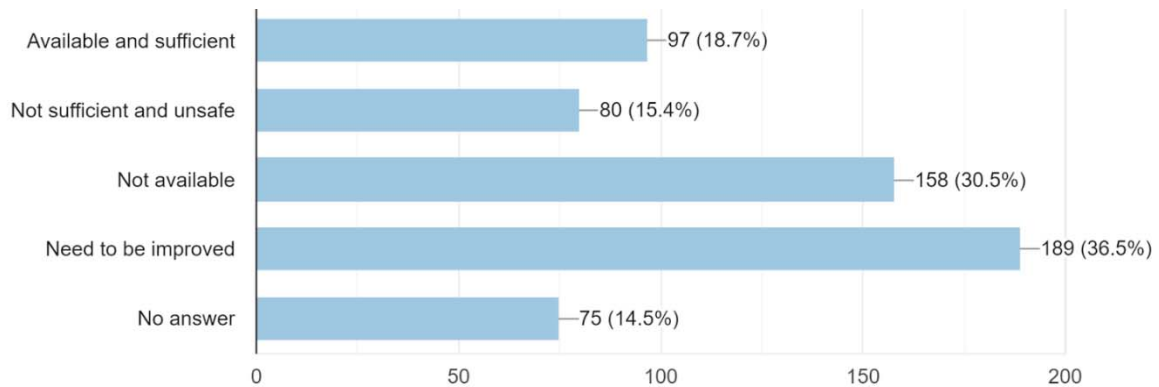
Parameter 09: Choice based credit system (CBCS) created a better learning opportunity:

Response: majority students are satisfied with CBCS with regards to creating better learning opportunity.



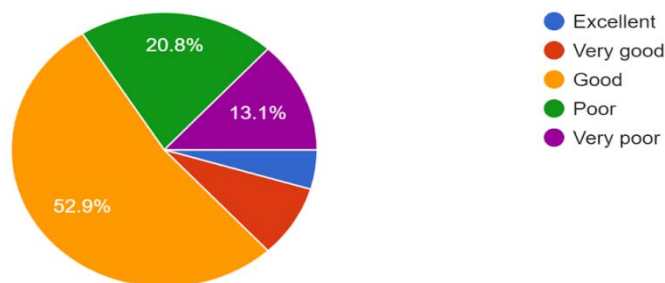
Parameter10: Drinking Water Facility:

Response:



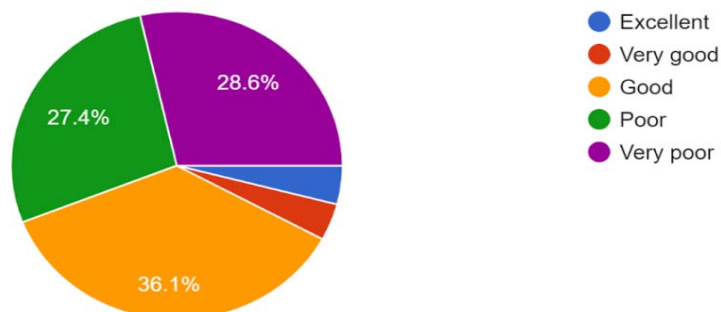
Parameter 11: Girls'/ Boys' Common room facility:

Response:



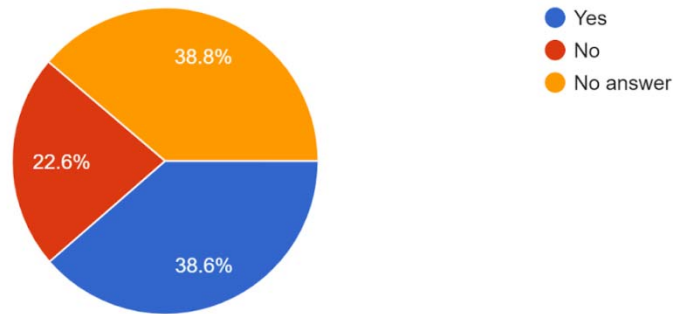
Parameter 12: Maintenance of Cleanliness & Hygiene in Washrooms:

Response:



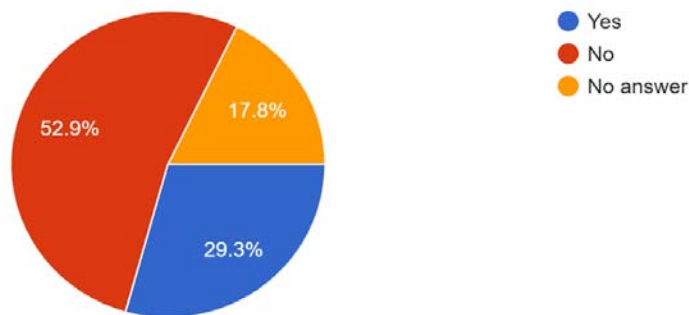
Parameter 13: Whether food items provided in Students' canteen are healthy and hygienic?

Response:



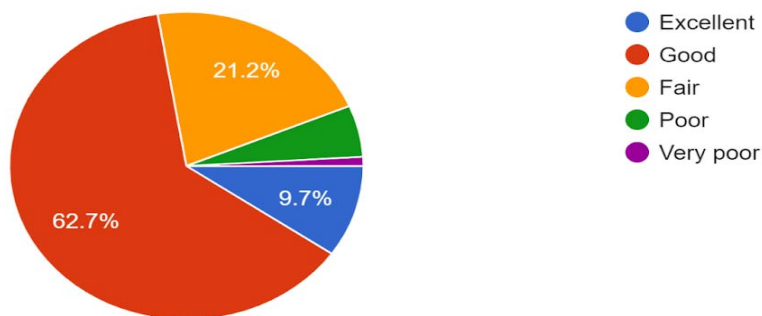
Parameter 14: Do you find any difficulty while doing official procedures in your College?

Response:



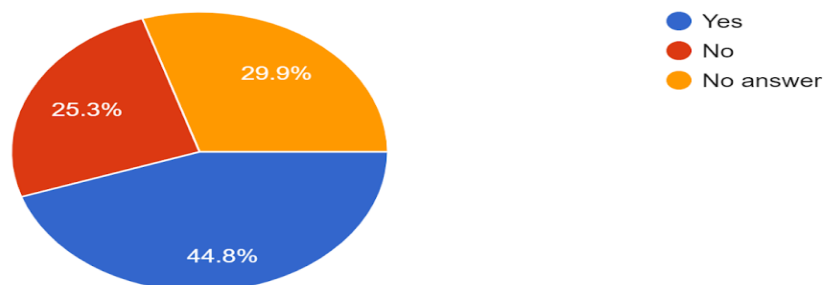
Parameter 15: Library facility in your College:

Response:



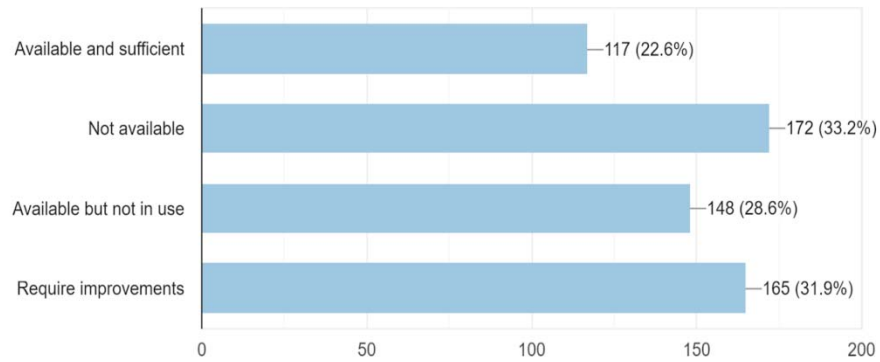
Parameter 16: Whether Books and Journals on your subjects are sufficient in your college library?

Response:



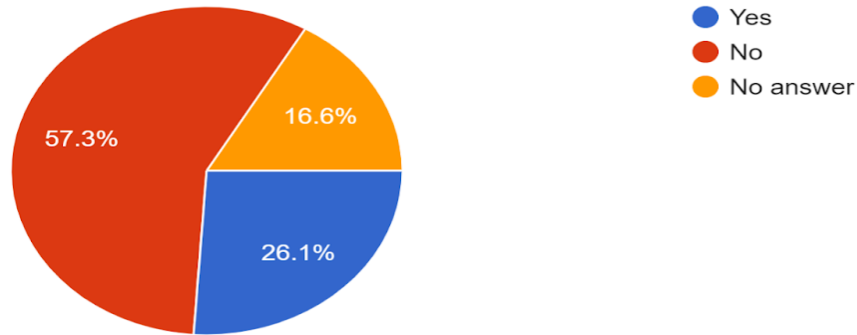
Parameter 17: Indoor or Outdoor Sports/Gym Facility

Response:



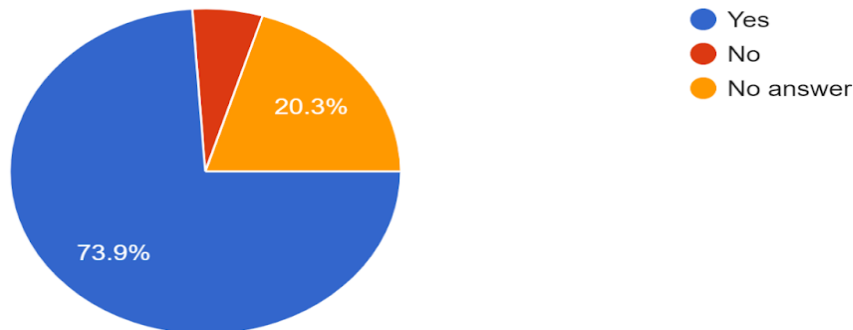
Parameter 18: Have you availed any scholarship/fee-waiver scheme in your college?

Response:



Parameter 19: Do you think presence of Career Guidance and Counseling Cell is extremely essential for students?

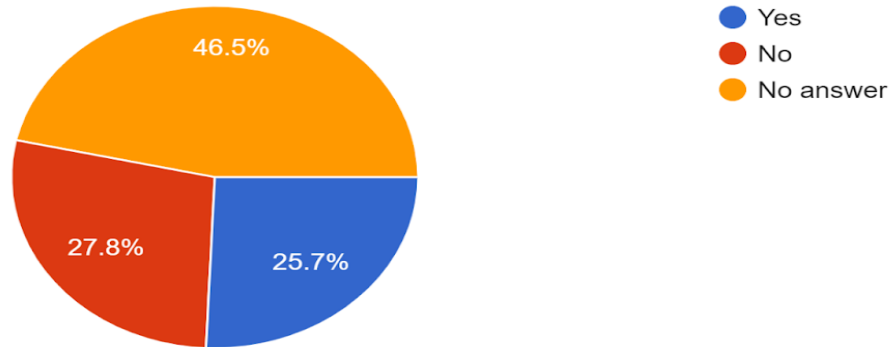
Response:



Majority of the students agrees that Career Guidance and Counseling Cell is extremely essential for students as it organizes various workshops and seminars to guide the students for shaping their future.

Parameter 20: Are you aware of the Grievance Redressal cell of the college?

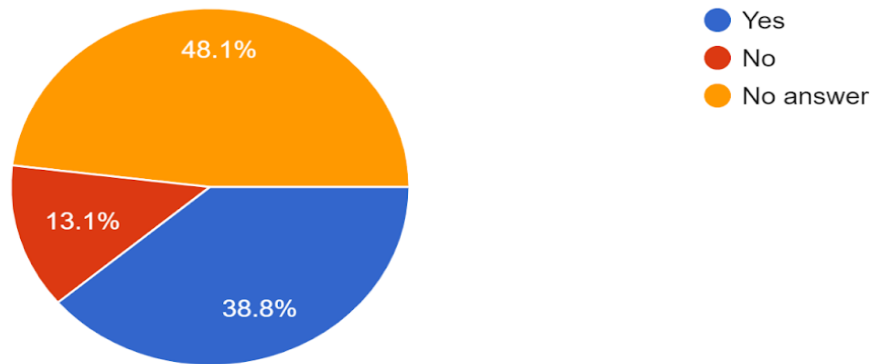
Response:



Very few students actually know about the existence of Grievance Redressal cell of the college.

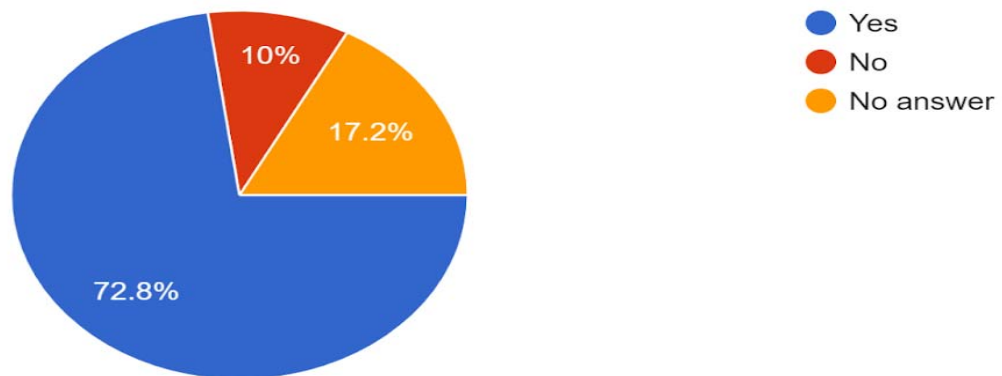
Parameter 21: Do the cell extends all sorts of help & co-operation to the students?

Response:



Parameter 22: Do you have knowledge that Ragging in all form is banned in Cachar College?

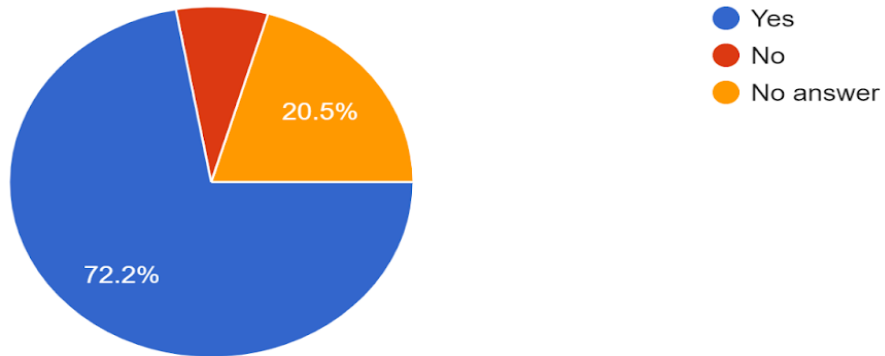
Response:



Majority students know that ragging is banned in the college, except 52 students.

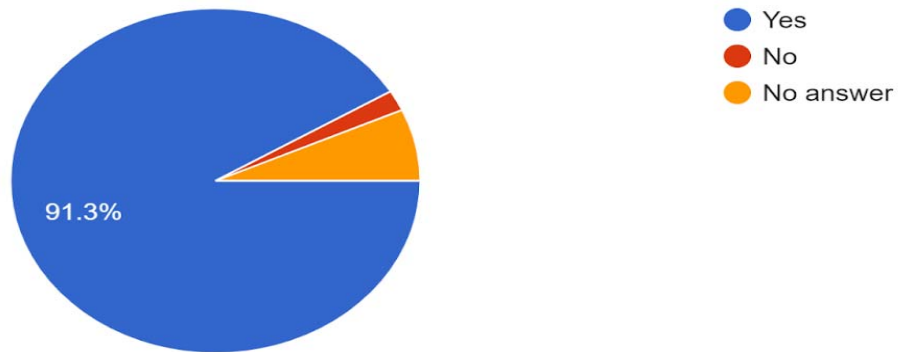
Parameter 23: Do you know ragging/atrocities with the fellow students in the campus is a punishable offence in pursuance to the Judgment of the Hon'ble Supreme Court of India?

Response:



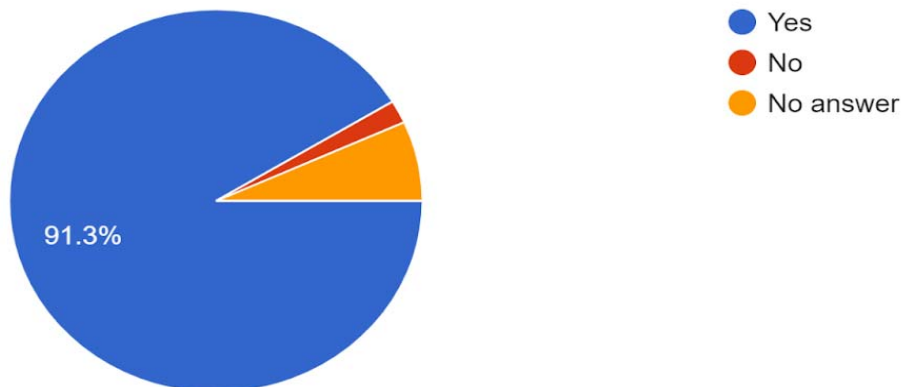
Parameter 23: Do you think Student feedback system is essential in improving overall quality of education system?

Response:



Parameter 24: Do you think Student feedback system is essential in improving overall quality of education system?

Response:



Suggestions from students:

1. Please improve the condition of boys' toilet because it's at the devastating condition.
2. Need more improvement in the drinking facility and more specialized teacher.
3. Be friendly with students and improve your infrastructure.
4. Please make sure that drinking water in our college should be available.
5. Lack of faculty in Botany department.
6. In this pandemic no need to any unit test and semester exam. In offline mode.
7. Student's Common room, washroom should be improved. Most importantly drinking water is not available in the campus so college authority must concern all this and make it available for the students.
8. One and only suggestion is to clean the toilet.

Findings:

The above analysis shows that majority of the students are satisfied with the online admission process, though there are still requirement for the improving the admission portal to make the process more easy and smooth. Also, the students are satisfied with the faculty members, class infrastructure, teaching-learning materials, library access, career guidance cell, etc. However, there are some needs for development of infrastructure regarding drinking water facility, toilets, common room, etc.